

Important Changes Regarding LaSalle Medical Associates



November 26, 2012

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As you may be aware, effective December 1, 2012, LaSalle Medical Associates will be transitioning their managed services organization (MSO) business from MedPOINT Management (MPM) to Network Medical Management (NMM). NMM will assume full administrative and operational responsibilities. This affects the following services:

- Claims processing and capitation payments
- Provider services and contracting
- Referral authorization and utilization management
- Eligibility and benefits verification

Physicians should begin submitting **all** claims, appeals and other LaSalle correspondence effective December 1 to:

Claim submission	Electronically: Through Office Ally (LaSalle/NMM identifier NMM02) Mail: LaSalle Medical Associates c/o Network Medical Management 1680 S. Garfield Ave., #205 Alhambra, CA 91802
Appeals	Mail: LaSalle Medical Associates c/o Network Medical Management ATTN: Appeals Department 1680 S. Garfield Ave., #205 Alhambra, CA 91802
Authorizations and referrals	Electronically: https://www.nmm.cc/Portal_LSMA (User logon will remain the same as current MedPOINT web portal) Phone: (888) 554-4562 Fax: (626) 943-6395
Provider Services (Claims status, acknowledgement of receipt of claims, authorization inquiries)	Phone: (888) 554-4562 Email: portal.help@nmm.cc

The **November 20 notice** (to view visit <http://cal.md/TqjFWM>) to physicians stated that the MedPOINT web portal will no longer support LaSalle referrals as of **5pm on Friday, November 30**. On Monday December 3, the NMM web portal will be up and running to handle authorization and referral requests. The notice also states all authorizations for procedures and referrals previously obtained will be honored and do not require resubmission.

Questions can be directed to NMM's Provider Services Department at (888) 554-4562.