



To: LaSalle Clinic Managers
From: LaSalle Medical Management
Date: July 10, 2020
Update No.: 202007-1
Re: Resuming Delayed Face-To-Face Care - Phase 2.0

Building on our progress resuming limited well care, this policy update details an expansion of well care availability and clarifies some specific services.

This Policy Update details LaSalle’s implementation of Federal, State, local and health plan guidance for resuming Face-To-Face care during the course of the COVID-19 pandemic. This represents our current best thinking but is subject to change as the pandemic progresses and guidance evolves.

Important Considerations:

1. Our approach is, as there are incremental reductions in the risks posed by the COVID-19 pandemic, LaSalle will have mirroring incremental reductions in restriction on routine care.
2. Changing conditions may warrant stepping back from any phase.

Staff Impacted

ALL

Health Programs Impacted

ALL

Policy, Procedure or Workflow Changes and Clarifications

Phase 2.0 “Expanding Well Care For Those Under 21 Years”

Estimated Start Date: July 13, 2020

Changes are in **Bold**.

Continued on next page.

Phase 2.0: Populations To Serve and Services To Render		
	Services To Render	
Population	Face-To-Face	PhnConsult or TeleVisit
Under 21 years, COVID-19 Asymptomatic	<ul style="list-style-type: none"> • Well Child Exams, Sports Physicals Pre-Op and other clearances. • Hearing and Vision screens • Immunizations, CHDP related labs • TB Reading (walk-ins OK) • Provider directed sick care (after phone consult) 	<p style="text-align: center;">NON-RESPIRATORY COVID-19 Asymptomatic</p> <ul style="list-style-type: none"> • Routine Sick • Chronic Care follow up • Medication Refill • Pre-Op and other clearances • Adult New Patient
Adults COVID-19 Asymptomatic	<ul style="list-style-type: none"> • Asymptomatic women requiring contraception • Provider directed sick care (after phone consult) 	

How Care Is Delivered (2.0)

- Issues discussed in prior Policy Updates remain in effect unless changed or clarified here.
- The “Severe Flu Appointment Center Triage” remains unchanged **EXCEPT the Well Care appointment age is raised to those under 21 years.**
 - Outreach will emphasize under age 13.
- With the exception of “Provider directed sick care” all other Face-To-Face appointment types listed above may be scheduled directly without a PhnConsult or other provider direction.
- Our policy of one (1) caregiver per child for family appointments is intended to minimize unsupervised travel within the clinic. Site leadership will need to use good judgment and discretion when choosing when and how to achieve this goal. Some examples when site leadership could use discretion include:
 - Older or more mature children or twin infants
 - There is an older sibling to help manage a younger child
- Hearing screens should be performed to the extent possible in the exam room.
- Screening for COVID-19 symptoms will continue at time of appointment setting, during MA pre-screen call and upon entering the building.

Further Clarifications

If you need further clarification please contact the LaSalle Corporate Office. You may print a staff member policy and procedure acknowledgement at

http://policy.lasallemedical.com/index.php/Policy_and_Procedure_Aknowledgement