

To: LaSalle Clinic Managers

From: LaSalle Medical Management

Date: May 27, 2020 Update No.: 202005-2

Re: Resuming Delayed Face-To-Face Care - Phase 1.5

Building on our progress resuming limited well care, this policy update details an expansion of well care to those up to age 13 (12yrs 364 days).

This Policy Update details LaSalle's implementation of Federal, State, local and health plan guidance for resuming Face-To-Face care during the course of the COVID-19 pandemic. This represents our current best thinking but is subject to change as the pandemic progresses and guidance evolves.

#### Important Considerations:

- 1. Our approach is, as there are incremental reductions in the risks posed by the COVID-19 pandemic, LaSalle will have mirroring incremental reductions in restriction on routine care.
- 2. Changing conditions may warrant stepping back from any phase.

### **Staff Impacted**

ALL

## **Health Programs Impacted**

ALL

# Policy, Procedure or Workflow Changes and Clarifications

Phase 1.5 "Under 13 years Well Care" Estimated Start Date: June 1, 2020

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Phase 1.5: Populations To Serve and Services To Render		
	Services To Render	
Population	Face-To-Face	PhnConsult or TeleVisit
COVID-19 Asymptomatic less	• Immunizations, CHDP	Routine Sick
than 13 years of age	related Labs	Medication Refill
	Well Child Exams with standard periodicity schedule	
	Provider directed sick care	
	(after phone consult)	
COVID-19 Asymptomatic	No Change. (Provider directed after Phone Consult)	
children with acute or chronic		
NON-RESPIRATORY		
conditions		
COVID-19 Asymptomatic		
adults with acute or chronic		
NON-RESPIRATORY		
conditions		
Asymptomatic women requiring		
contraception injections		

## **How Care Is Delivered (Phase 1.5)**

# What is Changing From Phase 1.0

- Face-to-face well child visits are permitted for those up to age 13 (12 yrs 364 days).
- Until further notice outreach is restricted to only those under age 7 (6yrs 364 days).
- Three (3) days a week well care will be scheduled for both the AM and PM Shifts. All provider directed sick care will be in the PM Shift 2 days a week.
- Appointment Center triage will remain the same EXCEPT for the age requirement.
- Until further notice hearing and vision screenings for well children remains deferred.
- Patient check-in, vitaling, room cleaning and other processes remain unchanged.
- Continue to require one caregiver per child. This means no family/sibling appointments.

#### **Further Clarifications**

If you need further clarification please contact the LaSalle Corporate Office. You may print a staff member policy and procedure acknowledgement at

http://policy.lasallemedical.com/index.php/Policy and Procedure Aknowledgement