Discrimination is Against the Law

LaSalle Medical Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. LaSalle Medical Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

LaSalle Medical Associates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Barbara Graber 909-890-0407

If you believe that LaSalle Medical Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Barbara Graber 1855 W. Redlands Blvd, 2nd Floor, Redlands, CA 92373 909-890-0407 ,Fax 909-890-0575, Email b.graber@lasallemedicalassociates.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Barbara Graber, Compliance and Quality Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

English ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-800-440-4347 (TTY: 1-800-718-4347).

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-440-4347 (TTY: 1-800-718-4347).

(ARABIC (ملحوظة: إذا كنت تتحدث اللغة العربية، فإن الخدمات المساعدة اللغوية المجانية تتوفر لك. اتصل برقم 1-800-440-4347 (1-800-718-4347) - رقم هاتف الصم والبكم: 1)

Հայերեն (ARMENIAN) ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Զանգահարեք 1-800-440-4347 (TTY (հեռատիպ)՝ 1-800-718-4347):

繁體中文 (CHINESE) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-440-4347 (TTY：1-800-718-4347)。

(FARSI (توجه: اگر به فارسی زبان هستید، می‌توانید سرویس‌های کمک زبانی رایگان به صورت شفاهی و کتبی به شما فراهم می‌شود. با تماس با 1-800-440-4347 (TTY: 1-800-718-4347)

द: य द आप िहन्दीबोलतेह तो आपकेिलए मुफ्त म भाषा सहायता सेवाए उपलब्ध ह (1-800-440-4347)TTY:(1-800-718-4347) पर कॉल कर । (Hindi)

Hmoob (HMONG) LUS CEEV: Yog tias koj hais lus Hmoob, muaj kev pab txhais lus hmoob pub dawb rau koj. Hu rau 1-800-440-4347 (TTY: 1-800-718-4347).

日本語 (JAPANESE) 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。 1-800-440-4347（TTY:1-800-718-4347）まで、お電話にてご連絡ください。

ເຊີນຊາບ (Khmer): ຖ້າທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-440-4347 (TTY: 1-800-718-4347).

한국어 (KOREAN) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-440-4347 (TTY: 1-800-718-4347)번으로 전화해 주십시오.

ພາສາລາວ (LAO) ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-440-4347 (TTY: 1-800-718-4347).

ਪੰਜਾਬੀ (ਪੰਜਾਬੀ) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ (البنجابية) ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤمہارے لئے مفت زبان کی مدد کی خدمات دستیاب ہیں۔ ਕਾਲ ਕਰੋ 1-800-440-4347 (TTY: 1-800-718-4347) ਤੇ ਕਾਲ ਕਰੋ।

Русский (RUSSIAN) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-440-4347 (елетайп: 1-800-718-4347).

TAGALOG (TAGALOG – FILIPINO) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-440-4347 (TTY: 1-800-718-4347).

ภาษาไทย (THAI) เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-440-4347 (TTY: 1-800-718-4347).

Tiếng Việt (VIETNAMESE) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-440-4347 (TTY: 1-800-718-4347).

Revised 11/01/2017